

TCCI

CERTIFICATE OF MEMBERSHIP

This certifies that

**George Town Chamber of
Commerce**

Member No. 626

Is a Basics level member of the
Tasmanian Chamber of Commerce
and Industry Ltd to **15 July 2019**

TCCI CHIEF EXECUTIVE OFFICER

TCCI CHAIR



membership

Basics \$399

Entry level membership for businesses of all sizes providing access to TCCI services at member rates

Training and Workforce Development

- ▶ Member rate:
 - ▶ Access to TCCI Training
 - ▶ Customised training solutions
 - ▶ 10% off TCCI training when registering 3 or more participants in a course* conditions apply

Workplace Relations

- ▶ 2 workplace relations helpline calls
- ▶ Member rate:
 - ▶ Workplace relations consultancy services
 - ▶ Additional workplace relations helpline calls \$50

Networking and Promotion

- ▶ Complimentary or member rate:
 - ▶ Access to all TCCI events
 - ▶ Networking event attendance
- ▶ Member rate:
 - ▶ Advertising in Tasmanian Business Reporter newspaper
 - ▶ Hosted event
 - ▶ Newsletter advertising

Business Services

- ▶ TradeStart services
- ▶ WHS Specialist services
- ▶ Member rate:
 - ▶ Certificates of Origin and trade documentation services
 - ▶ Room hire at Chamber offices

Information and Advocacy

- ▶ Advocacy - giving Tasmanian business a voice
- ▶ E-newsletters and CEO Update
- ▶ Voting rights in accordance with TCCI Constitution
- ▶ Complimentary Hot Topic Information Sessions

Business Products

- ▶ Exclusive member discounts with TCCI partner businesses
- ▶ Member rate:
 - ▶ HR Advance
 - ▶ WHS Self-assessment
 - ▶ WHS Essentials
 - ▶ Workplace Assured



membership detail

Information and Advocacy

E-newsletters and CEO Update	Fortnightly 'What's On' e-newsletters and weekly Friday updates direct from the CEO
Advocacy - giving Tasmanian business a voice	Inform policy and advocacy through the TCCI's quarterly Tasmanian Survey of Business Expectations
Voting rights in accordance with TCCI Constitution	Voting in TCCI Board elections and other voting circumstances under the TCCI Constitution
Direct policy input	Provide input to TCCI on issues affecting your business via TCCI through website, email or phone
Industry connection broker	Direct connections to relevant government or industry stakeholders to address specific business needs or issues
Quarterly Tasmanian economic statistics reports	Keep informed on the Tasmanian economy through quarterly statistics
Federal policy input through ACCI	Inform policy and advocacy through TCCI's connections with the Australian Chamber of Commerce and Industry on issues affecting your business, via TCCI through website, email or phone

Complimentary or member rate: Access to Hot Topic Briefing Sessions	Regular sessions to stay updated with current issues, products or services – usually free of charge for members
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Training and Workforce Development

TCCI Training Voucher	Up to \$1800 to use on any TCCI training or other services
10% off TCCI Training	When registering 3 or more participants in the same course
Support to access government grants	Identification and communication of grant opportunities including assistance in making applications (by negotiation)
Member rate: Access to TCCI Training	Wide range of business training options offered across regions to address common workforce development needs
Member rate: Customised training solutions	Customised training options to address specific business needs

Workplace Relations

Workplace relations helpline calls	Workplace relations helpline to assist with straightforward enquiries such as wage rates
Notice of Award changes	Subscriptions to relevant awards and awards updates
Workplace relations voucher*	Up to \$1800 to use on Workplace relations consultancy or other services
20% off standard member rate WR consultancy services	Complete level members receive a further 20% off workplace relations consultancy services
Additional 5% (total 25%) off standard member rate WR consultancy services	Chairman's Club and Premium members receive a further 25% off workplace relations consultancy services
Member rate: Workplace relations consultancy services	Expert assistance on complex issues or advice including enterprise bargaining and mediating employee disputes

Networking and Promotion

Advertising in TCCI e-news newsletter (distribution 5000)	Fortnightly electronic newsletter updating members on a range of relevant topics and events
Hosted networking event at your business or preferred venue	TCCI promotes and administers the event on behalf of your business
Present a Hot Topic Information Session (Statewide) or TCCI managed event	Present a Hot Topic as part of TCCI's Hot Topic briefing series or negotiate to have your event managed by TCCI
Complimentary individual electronic mail outs to TCCI Members	Customise your message and reach approximately 4000 Tasmanian businesses and other stakeholders
Exclusive pre-event access to guest speakers	Exclusive Chairman's Club only access to guest speakers
Chairman's Club exclusive events	Exclusive events for Chairman's Club members to network in confidence and access exclusive Chairman's Club event opportunities
Complimentary or member rate: Access to all TCCI events	Free or discounted tickets to TCCI events with guest speakers and topics relevant to Tasmanian business
Complimentary or member rate: Networking event access	Events held around Tasmania regularly (many are free to members) and provide an excellent opportunity to network
Member rate: Advertising in Tasmanian Business Reporter newspaper	10% discount on Tasmanian Business Reporter advertising rates
Member rate: Host an event	Member rate opportunity to host an event
Member rate: TCCI website advertising	Advertise on TCCI website with over one thousand visits per month

Business Services

WHS Specialist services	Specialists no cost WHS services to identify risks, provide support and assistance to meet compliance requirements
TradeStart services	International trade advice and services
Member rate: Australian Business Lawyers & Advisers legal services	Member rate access to a range of legal services with Australian Business Lawyers & Advisers (part of NSW Business Chamber)
Member rate: Certificates of Origin and trade documentation services	Issuance of Certificate of Origin or associated origin trade documents
Member rate: Room hire at Chamber offices	Member rate room hire at TCCI offices

Business Products

Exclusive TCCI member discounts with TCCI partner businesses	Current partnerships include Qantas Club and Europcar with additional limited time special offers on a regular basis
Member rate: WHS Self-assessment	Tool to establish level of business compliance with WHS legislation and to identify areas that require attention
Member rate: WHS Essentials	Online WHS tools, templates and resources to support compliance with WHS legislation
Member rate: HR Advance	Member rate access to the multi-award winning product. Customisable HR, IR & Safety documents with online storage
Member rate: Workplace Assured	A complete workplace relations solution and insurance product to manage and comply with workplace relations requirements

TCCI Voucher

Voucher amount	TCCI voucher can be applied to workplace relations* and training services. Other services by negotiation
Additional \$500 voucher in exchange for benefits marked: ***	An additional voucher can be exchanged for the identified 'Networking and Promotion' benefits included in Premium membership

WORRY LESS. DO MORE.

We have you covered.

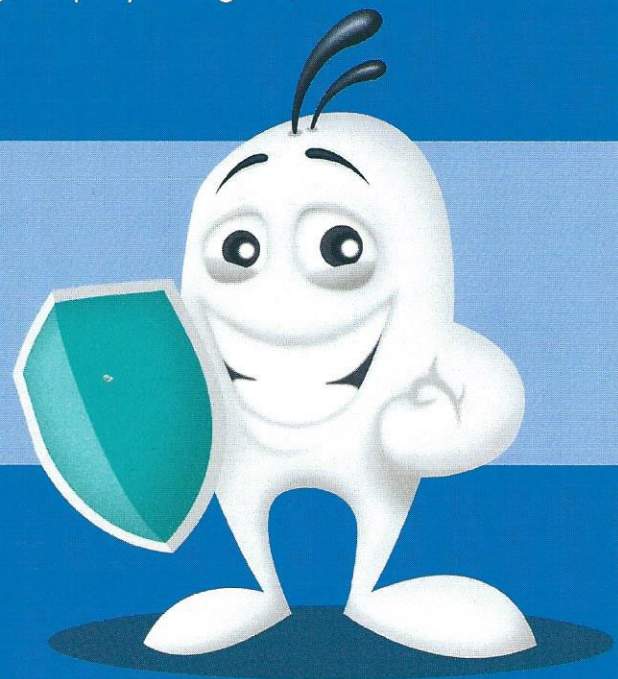
Let Workplace Assured handle the workplace relations risks in your business while you focus on the day-to-day.

With a rising trend of lawyers and unions defending employee rights, who's looking after you? We will.

Workplace issues are on the rise, nearly

18,000

claims were recorded in the Fair Work Commission last year.



WHY CARE?



Getting hit by an unfair dismissal claim is easy as 1-2-3 and can hurt.

- Lodging a claim is cheap as chips – only \$68.60.
- 75% of unfair dismissal claims result in compensation payments.
- Legal fees can range from \$2,000-\$4,000 a week.

Think your business isn't affected? Think again.

Even if you believe that you're 'doing the right thing' by your employees, they're people with unpredictable emotions and personalities.

Disputes are often triggered by the actions of another employee. Realistically, your management team can't watch every employee 24/7, but you're still accountable.

Things that make you go 'Phew!'

Coverage from just \$47 per week

Get 24/7 advice and tools to remain compliant. If you get hit by a claim, you're covered* for legal fees and claims for up to \$2m. You've worked hard to get the business this far, why wouldn't you protect it?

1 PROACTIVE COMPLIANCE

- A toolkit breaking down common mistakes employers make and risk areas, including contracts, policies and forms needed to manage risk.
- A review of your workplace practices (i.e. modern awards, payments, employment contracts, company policies and employment claims) and a compliance report with key guides and recommendations for action.
- Where relevant, compliant documents* (i.e. contracts or policies) that may assist in minimising the risk of employee-related issues.

2 UNLIMITED ADVICE

- 24/7/365 phone-based access to the Workplace Advice Line, which has been advising businesses on workplace relations issues for over 60 years.
- HR experts are on call to help you address workplace issues, find the right document needed and advise on its proper usage.
- Advice on how to respond to operational changes to your business that require compliance reviews (i.e. regulatory updates).
- The Workplace Advice Line is backed by Australian Business Lawyers & Advisors (ABLA).

3 BROAD COVER, \$0 EXCESS

- Workplace Assured insurance* by CGU cover for up to \$2m on any one claim, limited to \$2m in annual aggregate. That's 10 times the level covered by some of our competitors.
- Claim costs are covered by your Workplace Assured CGU insurance.*
- Coverage for claims arising from anywhere in the world and for past actions prior to the policy start date.#

4 LEGAL EXPERTISE

- Australian Business Lawyers & Advisors (ABLA) will advise and represent you in the event of a workplace claim.
- Legal fees are covered by your Workplace Assured CGU insurance.*

5 HOLISTIC BUSINESS SOLUTIONS

- All Workplace Assured clients get to join the Tasmanian Chamber of Commerce and Industry if you wish..

± Provided that it is contained within our workplace library of documents. * The \$2m insurance covers judgements, settlements, interest, damages, legal defence costs and civil liabilities. Please refer to www.workplaceassured.com.au for policy wording in relation to Workplace Assured CGU insurance coverage. # Insurance cover is retroactive prior to start date as long as the claim is made under the policy during the relevant indemnity period stated in your policy schedule and is not a known circumstance. Global coverage excludes USA and Canada.

Like what you're hearing?

Call **1300 575 394**

Email **info@workplaceassured.com.au**



2018 Training Calendar – July - September

The TCCI offers a range of non-accredited courses to support the needs of your business. All of these courses can be customised to meet specific business needs and delivered on-site. More information about customised training and course content and costs can be found at www.tcci.com.au. Below are our courses from July – September 2018.

July

Date	Course	Region	Time
5 July	Time Management	Launceston	12:30pm - 3:30pm
10 July	Dealing with Difficult Customers	Hobart	2pm - 4pm
31 July	DISC Communication and Behaviour	Hobart	9:30am - 12:30pm
31 July	Emotional Intelligence Plus	Hobart	1pm - 4pm

August

Date	Course	Region	Time
7 August	Leadership Essentials	Hobart	9am - 12pm
7 August	Dealing with Difficult Customers	Hobart	12.30pm - 2.30pm
9 August	DISC Communication and Behaviour	Launceston	9:30am - 12:30pm
9 August	Emotional Intelligence Plus	Launceston	1pm - 4pm
16 August	Time Management	Hobart	9am - 12pm
16 August	Lead and Manage Work Teams	Hobart	12:30pm - 3:30pm
21 August	Worker Ready Series - Workshop 3	Hobart	8am - 10am
22 August	Time Management	Launceston	9am - 12pm
22 August	Lead and Manage Work Teams	Launceston	12:30pm - 3:30pm
23 August	Worker Ready Series - Workshop 3	Launceston	10am - 12pm
30 August	Communicate with Influence	Launceston	9:30am - 12:30pm
30 August	Dealing with Difficult Customers	Launceston	1pm - 2:30pm

September

Date	Course	Region	Time
11 September	Worker Ready Series - Workshop 4	Hobart	8am - 10am
12 September	Dealing with Difficult Customers	Hobart	11:30am - 1:30pm
13 September	Worker Ready Series - Workshop 4	Launceston	10am - 12pm
19 September	Leadership for Managers and Supervisors	Hobart	9am - 12pm
19 September	Train and Mentor in the Workplace	Hobart	12:30pm - 3:30pm
20 September	Leadership for Managers and Supervisors	Launceston	9am - 12pm
20 September	Train and Mentor in the Workplace	Launceston	12:30pm - 3:30pm
26 September	Communicate with Influence	Hobart	9:30am - 12:30pm
26 September	Managing for Peak Performance	Hobart	1pm - 4pm

Call today on 1300 559 122 to discuss your training needs or email training@tcci.com.au.