

Tas Gas is suspending the daily charge for small business customers on our standard commercial tariff from 1 April to 30 June. We are also suspending the fees for disconnections, reconnections and final meter reads for commercial customers on the standard commercial tariff from 1 April 2020 until 30 June 2020.

Commercial customers please note we will be changing from quarterly billing to monthly billing from May. Customers can now expect to have their meters read at the beginning of each month with a bill to follow. This initiative is to help customers by providing more regular bills and consumption data as well as assist us in understanding the impact of COVID-19 on our business customers.

The change of billing means that some customers will receive bills closer together if their meter has been recently read. It also means that for the initial read in May, we will need access to read meters. We know that some businesses have temporarily closed. We will be in touch with customers where we need access to read meters.

We hope this will enable you to maintain your connection through the COVID-19 period.

Call us on 1800 750 750 if you need to discuss your account, or feel free to email us at info@tasgas.com.au

We are here for you.

